

2022 SUBSCRIPTION

Frequently Asked Questions

What if I still have tickets booked from the 2020 season?

- If you are currently holding tickets for BOOM, those will be transferred to these new production dates with the same seats. Seat assignments may change based on COVID restriction requirements.
 - No new tickets can be purchased for BOOM until January.
- For all other tickets, you may choose from the following options:
 - Use the funds from those tickets towards the purchase of a 2022 subscription.
 - Place the value of your tickets on a Capitol Theatre gift card that you can use at any time in the future.
 - Make a donation in the amount of your tickets and receive a tax receipt.

How do subscriptions work?

- Subscriptions allow our most loyal guests to make the most of their Capitol experience by selecting their preferred dates and seats for our Summer Season productions before single tickets go on sale to the general public.

How do I secure my favourite seats and my preferred dates?

- Date and seat selection will be completed by the box office in the new year through individual phone calls to our guests.
- Subscriber calls will be made in the order of purchase, so if you book your subscription early, you'll have the best chance of getting your favourite seats on your preferred dates.

If I'm going to receive a call later, why should I buy now?

- Subscriptions work like buying in bulk--they are the best way to save! On average, subscribers save \$5 per ticket across every show in the Summer Season.
- By booking early, subscribers are also able to access up to three free ticket exchanges should their schedules change.

Why can't I buy individual tickets now?

- We've started offering subscriptions to give back to our most loyal guests at the Capitol. We want to thank them for their support by offering early access to booking their favourite seats on their preferred dates.
- While single tickets will go on sale in January, booking a subscription now saves you money, gives you early access to pick your dates and seats, and registers you to receive exclusive offers on other Capitol events.

Can I still buy my subscription in January?

- Yes! Subscriptions will be on sale throughout the year.
- Single ticket buyers will also be able to convert their tickets to a subscription throughout the summer.

Does booking a subscription mean I need to plan my whole summer now?

- No! Our subscriptions are flexible, meaning you can book your dates and seats for anytime during the Summer Season.
- Subscribers are easily able to exchange their tickets for other dates/seats, provided that one ticket is used for each production in the Summer Season.

Can I use all of my three tickets for one production?

- No. The three tickets included in your subscription must be used for each of the three Summer Season productions.

Will the Capitol be seating guests at full capacity for the 2022 season?

- At this point, the Capitol Theatre is hoping to sell at full capacity for the 2022 season. Should COVID restrictions change in advance of the season, we will respond accordingly at that time and communicate clearly with our guests about seat availability.